



KYOTO CONGRESS  
2020

Fourteenth United Nations Congress on Crime Prevention and Criminal Justice  
Kyoto, Japan  
7-12 March 2021

## Session #262 – Cooperation on cybercrime: Risks and safeguards

Organised by the Council of Europe in cooperation with the Government of Romania

Tuesday, 9 March 2021 (14h00-15h30 Kyoto / 6h00-7h30 Strasbourg)

### Speakers:

- Cristina Schulman, Romania
- Camila Bosch Cartagena, Chile
- Jayantha Fernando, Sri Lanka
- Patricia Adusei-Poku, Ghana
- Alexander Seger, Council of Europe

### Aim of the meeting:

Promote an effective criminal justice response to cybercrime and challenges of electronic evidence with human rights and rule of law safeguards

[www.coe.int/cybercrime](http://www.coe.int/cybercrime)



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## The challenge

Alexander Seger  
Head of Cybercrime Division  
Council of Europe

## Cybercrime and e-evidence: Failure to protect?

- ▶ 1% of cybercrime reported to criminal justice?
- ▶ 1% of cases reported resulting in convictions?
- ▶ What % of all other crime where evidence is on a computer system?

- Problem of rule of law in cyberspace?
- Do governments meet their obligation to protect individuals against crime?
- Can victims expect justice?
- Primary response by national security bodies; residual response by criminal justice system?

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## The challenge

### Less than 1% of cybercrime reported to / recorded by LEA?

#### WHY?

- Criminal justice too complicated, too many safeguards, not efficient, “useless”?
- Attacks against industry and institutions considered matter of national security?
- Self-defence?
- Reputation?
- Insurance pays?
- Unclear legislation and responsibilities of LEA (cyberviolence)?
- .....

### From 1% of cybercrime reported to LEA, only 1% adjudicated?

#### WHY?

- The scale and quantity of cybercrime, devices, users and victims
- Technical challenges (VPN, anonymisers, encryption, VOIP, NATs etc.)
- Cloud computing, territoriality and jurisdiction
- The challenge of mutual legal assistance
- Strict rule of law and data protection safeguards for criminal justice v. “margin of appreciation” for national security response?

- ▶ Primary government response through cybersecurity, national defence and national security institutions?
- ▶ Residual response through criminal justice?

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## The challenge

Rule of law requirements for investigative measures interfering with rights of individuals:

- must be prescribed by law and the law must meet the requirements of precision, clarity, accessibility and foreseeability;
- must pursue a legitimate aim;
- must be necessary, that is, it must respond to a pressing social need in a democratic society and thus be proportionate;
- must allow for effective remedies;
- must be subject to guarantees against abuse.

### The key challenge:

**How can we provide for an effective criminal justice response to cybercrime and electronic evidence and for cooperation at all levels with human rights and rule of law safeguards?**

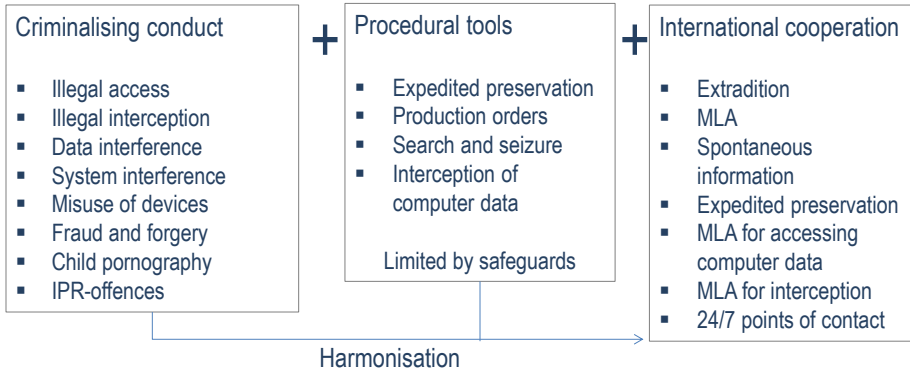
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## Ingredients of a response

Cristina Schulman  
 Chair of the  
 Cybercrime Convention Committee  
 Ministry of Justice of Romania

### A criminal justice framework based on the Budapest Convention on Cybercrime:



#### Currently

- ▶ **77 Parties, Signatories and States invited to accede**
- ▶ **140+ countries have used it as a guideline for domestic legislation**

*Procedural powers and international cooperation for any criminal offence involving evidence on a computer system!*



## Ingredients of a response

### In preparation: **2<sup>nd</sup> Additional Protocol to the Convention on Cybercrime on enhanced cooperation and disclosure of electronic evidence**

- Legal basis for disclosure of WHOIS information
- Basis for direct cooperation with service providers in other Parties for subscriber information (“direct disclosure”)
- Effective means to obtain subscriber information and traffic data (“giving effect”)
- Cooperation in emergencies (“expedited disclosure” + “emergency MLA”)
- Mutual assistance tools (“video-conferencing”, “JITs”)
- Data protection safeguards to permit the flow of personal data under the Protocol.

- ▶ A more effective criminal justice response to cybercrime and challenges of e-evidence with rule of law safeguards
- ▶ Respect for free Internet with limited restrictions in case of criminal misuse ≠ State control of information in cyberspace



## Ingredients of a response

### Risk: Overbroad criminalisation

- ▶ restricting freedom of expression
- ▶ facilitating State control of information in cyberspace

### Risk: Procedural powers without appropriate safeguards

## Safeguards in Budapest Convention + 2<sup>nd</sup> Additional Protocol

- Criminalisation: specific offences
- Embedded within criminal law framework
- Legal basis for specific criminal investigations where specified data is needed (≠ mass surveillance or bulk collection of data)
- Judicial or other independent supervision
- Grounds for refusal, use limitation, reservations
- Etc.

+ data protection safeguards

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## Experiences: Chile

Camila Bosch Cartagena  
Chile

- ▶ What is needed in terms of public/private and international cooperation – experience of Chile/Latin America

E-evidence is no longer stored in devices – a lot of the information is stored in THE CLOUD

Apps, social networks, email accounts... means by which crimes are committed or good sources for evidence

Service Providers have stored in their servers electronic data that can be valuable evidence

For countries in Latin America, the majority of SP are located abroad

While we don't have a legal framework that helps...



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## Experiences: Chile

- ▶ What is needed in terms of public/private and international cooperation – experience of Chile/Latin America

Direct cooperation with service providers:

Law enforcement guides – Chile, Argentina, Peru ...

Each SP cooperates on their own terms ... important to check their online guides

Preservation + subscriber information (art. 18 p 3 of the Budapest Convention)

If the SP doesn't cooperate: 24/7 Network of the Budapest Convention for preservation of electronic evidence



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## Experiences: Chile

- ▶ What is needed in terms of public/private and international cooperation – experience of Chile/Latin America

**Thank you!**

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## Experiences: Sri Lanka

Jayantha Fernando  
Director/ Legal Advisor at the ICT Agency  
of Sri Lanka (ICTA) and Director, Sri  
Lanka CERT

### Road to Budapest Convention

- Sri Lanka Invited to accede to Budapest Cybercrime Convention - 23<sup>rd</sup> February 2015 (process started in 2008)
- Acceded to the Cybercrime Convention (29<sup>th</sup> May 2015)
  - Applicable on Sri Lanka – w.e.f - 1<sup>st</sup> September 2015
- **1<sup>st</sup> Country in South Asia & 2<sup>nd</sup> in Asia after Japan**
  - Fastest accession in Council of Europe
- Journey towards accession was a strategy under “**e-Sri Lanka Development Program**” – The 1<sup>st</sup> Digital Strategy :-
  - Regulatory and Law reform based on “International Standards”
  - Capacity building measures – Law Enforcement & Judicial Training

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## Experiences: Sri Lanka

### Sri Lankan Legal Framework & How it helped address challenges

- Primary Legislation – Computer Crimes Act No. 24 of 2007
  - Substantive Cybercrime offences
  - Procedural measures to obtain BSI and Traffic Data with Safeguards
  - Mutual Legal Assistance Act – incorporated by Reference
- **Other Legislative and Inter-connected measures**
  - PAYMENT DEVICES FRAUDS ACT, No. 30 OF 2006
  - Intellectual Property Act, No. 36 Of 2003
  - Recommendations of Financial Action Task Force (FATF)
  - Penal Code Amendments (1995) and (2006) –Online Child Pornography
  - **ICCPR Act (2007) – Offences against Hate Speech etc**
  - Mutual Legal Assistance in Criminal Matters Act No. 25 /2002 (Amended Act 24 of 2018)
- **Addressing Challenges through Budapest Convention**
  - Enforcement capacity? International cooperation - Delays?
  - Gathering and presenting Electronic evidence
  - Challenges addressed through Capacity Building programs and Institutional Reform
  - Easter Sunday Incident and aftermath

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## Experiences: Sri Lanka

### Developing Capacity and Institutional frameworks

- **Effective Capacity Building Measures**

- Judicial, Prosecution, & Police Capacity building through GLACY + Program
  - ToT for Judicial authorities & adoption of e-Evidence Guide (321 Judges trained) – **International Coop, e-Evidence & Data Privacy**
  - Over 650 Police officer trained through CID Cybercrime Unit (GLACY +)
  - Digital Forensic Labs & Adoption of SOPs for e-evidence
  - Judicial Delegation led by Chief Justice– Training for Nepal Judges (2017)
  - South-South Cooperation - support for Cybercrime Legislation in Fiji
- Sri Lanka CERT – [www.cert.gov.lk](http://www.cert.gov.lk)
    - National CERT established (full member of FIRST and APCERT)
    - Sector specific CSIRTS (eg:- FinCERT)
    - Facilitates effective Public private cooperation & Expert assistance for digital forensics
    - Effectiveness enhanced by GLACY+ & Cyber4Dev projects

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## Experiences: Sri Lanka

### 2021: Benefits of Cybercrime Convention Committee (T-CY)

**Guidance Notes - Common understanding of the Parties on how to apply the Convention and address new phenomena**

**Guidance Notes on :**

- “botnets”, distributed denial of service attacks”
- “identity theft and phishing in relation to fraud”
- “new forms of malware”
- “transborder access to data (Article 32)” / “spam”
- Article 18 “Production Order” etc & Cloud Evidence Group - Report

**Additional Protocol to the Convention**

- Bigger Role for Parties in PDG / PDP
- Benefits of Participation
- Sri Lanka’s fast track Drafting of Data Protection Legislation

**The Budapest Convention remains relevant as crimes evolve and benefits Parties from participating in T-CY**

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## THE GHANA DATA PROTECTION COMMISSION

**As the standard-bearer of Ghana's Data Protection Act 2012, (Act 843) the Data Protection Commission (DPC) is responsible for regulating how organizations gather and process users data and articulate the business case for proactive data stewardship. The Commission's policy and institutional foundations have enabled it to enhance its service as a regulator and as an anchor for Ghana's growing privacy community.**

**The Commission's 3T's objectives has been Transparency, Trust and Transformation**



**Experiences:  
protection in Africa**

Patricia Adusei-Poku  
Executive Director of the  
Ghana Data Protection Commission

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## “The African Experience” (Background)

**In 2014, a Pan African legislative Treaty – the African Union (AU) Convention on Cybersecurity and Personal Data Protection (Malabo Convention) as the first legislative text that unifies the interest of the Continent**



**Experiences:  
protection in Africa**

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**Experiences:  
Data protection in Africa**

**PROMOTE ACCOUNTABILITY MECHANISMS**  
There should be the increase of independent National DP Authorities with the Legal and Institutional framework for DP Accountability  
E.g. Nigeria DP bill is currently under review, Uganda DP Act came into force on May 2019 and Kenya DP in Nov 2019

**Regional Safeguarding Requirements**

**PROMOTE REGIONAL PRIVACY FRAMEWORK**

Including guidance and model laws to support data protection standards in the African Region, Regional knowledge as well as facilitate data transfer for businesses in the Region

**TRUSTED CROSS – BOARDER DATA FLOW**

Promote the regions data Protection & regulations to meet internationally recognized data protection principles

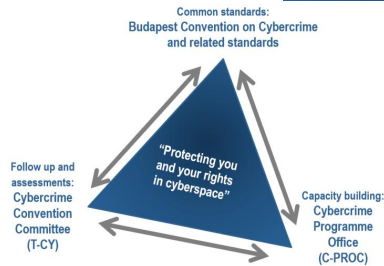
**ENHANCED COLLABORATION**

Collaboration with International Stakeholders such as the UN, Tech companies, civil societies



**Take-aways**

- Continue reforms of domestic legislation in terms of specific criminalisation and procedural powers subject to conditions and safeguards ► Budapest Convention on Cybercrime as a model/guideline
- Enhanced cooperation and disclosure of electronic evidence to ensure a more effective criminal justice response to cybercrime to ensure the rule of law in cyberspace ► Budapest Convention + future 2<sup>nd</sup> Protocol Budapest Convention as a framework
- Access to evidence in a cross-border/cloud context raises complex questions related to territoriality, jurisdiction and the protection of fundamental rights ► Specific safeguards of Budapest Convention + 2<sup>nd</sup> Protocol (also Council of Europe data protection Convention 108+)
- Capacity building remains a most effective means to enable a more effective criminal justice response to the challenges of cybercrime and e-evidence ► Experience of C-PROC



Additional international treaties on cybercrime need to:

- Be based on broad consensus to avoid further polarization/divisions
- Meet the needs of criminal justice practitioners
- Meet human rights and rule of law requirements
- Be compatible with existing instruments



Take-aways

# Thank you!

- Cristina Schulman, Romania
- Camila Bosch Cartagena, Chile
- Jayantha Fernando, Sri Lanka
- Patricia Adusei-Poku, Ghana
- Alexander Seger, Council of Europe

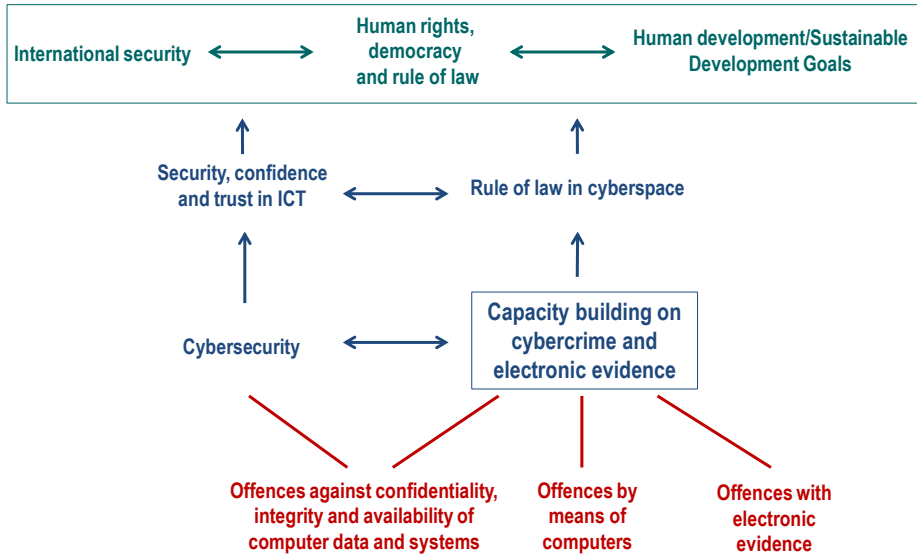
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Capacity building

## About capacity building on cybercrime: the rationale



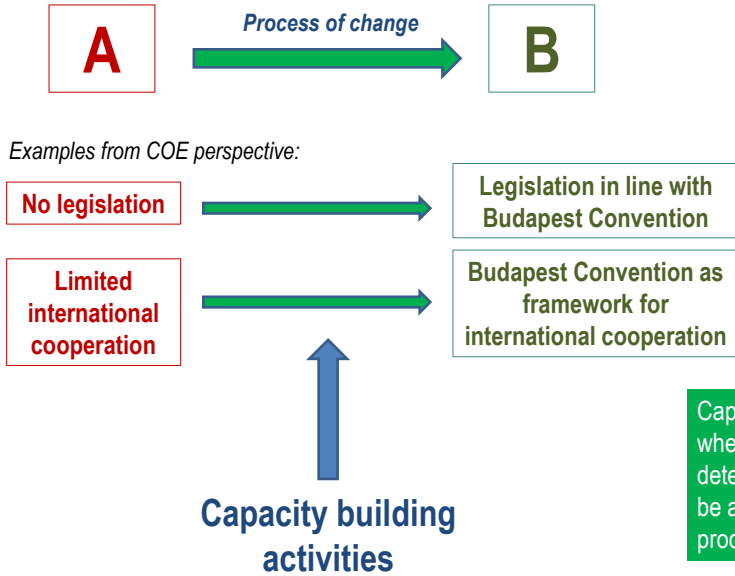
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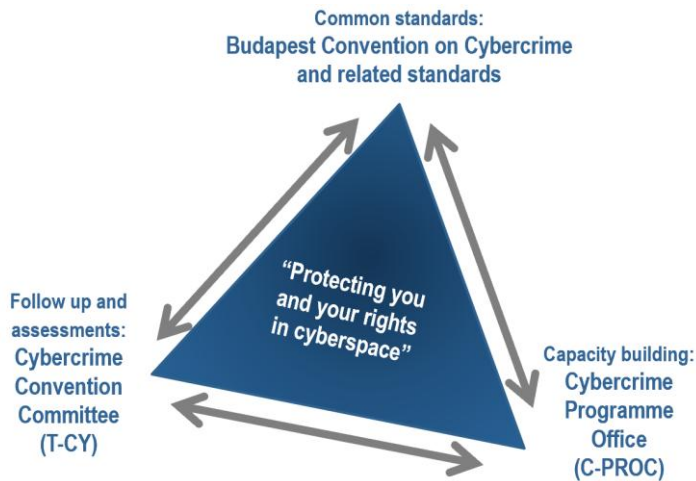
# Capacity building

## About capacity building on cybercrime: the rationale



# Capacity building

## About capacity building on cybercrime: the COE approach

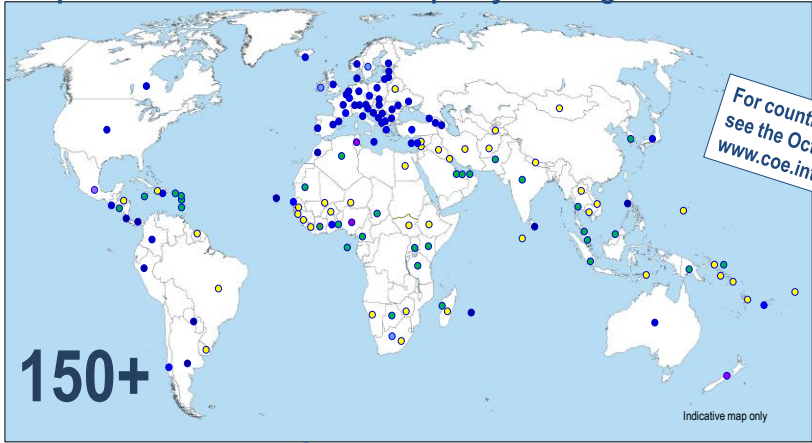




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**Capacity building**

**Reach of the Budapest Convention – reach of capacity building**



**150+**

- Parties: 65 ● Other States with laws largely in line with Budapest Convention = 20+ ●
- Signed: 3 ● Further States drawing on Budapest Convention for legislation = 50+ ●
- Invited to accede: 9 ●
- = 77



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**Capacity building**

**Cybercrime Programme Office of the Council of Europe (C-PROC) in Romania**

<u>Octopus</u> Project	Jan 2021 – Dec 2024	EUR 5 million	Voluntary contributions
<u>GLACY+</u> project on Global Action on Cybercrime Extended	Mar 2016 – Feb 2024	EUR 19 million	EU/CoE JP
<u>iPROCEEDS II</u> project targeting proceeds from crime on the Internet in South-eastern Europe and Turkey	Jan 2020 – Jun 2023	EUR 5 million	EU/CoE JP
<u>EndOCSEA@EUROPE</u> project against Online Child Sexual Exploitation and Abuse	July 2018 – June 2021	EUR 0.95 million	End Violence against Children Fund
<u>CyberSouth</u> on capacity-building in the Southern Neighbourhood	July 2017 – Dec 2021	EUR 5 million	EU/CoE JP
<u>CyberEast</u> Project on Action on Cybercrime for Cyber Resilience in the Eastern Partnership region	June 2019 – June 2022	EUR 4.22 million	EU/CoE JP



## Impact of capacity building

- ▶ Works, responds to needs and makes an impact
  - Legislation with safeguards
  - Investigations and criminal proceedings
  - Public/private, interagency and international cooperation
  - Sustainable training
- ▶ Facilitates multi-stakeholder cooperation, partnerships and synergies
- ▶ Has human development benefits and feeds into Sustainable Development Goals
- ▶ Helps reduce the digital divide
- ▶ Is based on broad international agreement and may help overcome political divisions